## **PATENTS**

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Bergman, et al. Examiner: Dao, Thuy Chan

Serial No.: 10/630,959 Group: Art Unit 2192

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For: SYSTEMS AND METHODS FOR GENERATING AND

DISTRIBUTING EXECUTABLE PROCEDURES FOR

TECHNICAL DESK-SIDE SUPPORT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT UNDER 37 U.S.C. §1.111

This amendment is in response to the Office Action mailed January 22, 2008. Please consider the following amendments and remarks.